

**BJ's Lawncare & Landscaping, Inc.**  
**"Re-defining Quality"**

**\*\*\*\*\* Customer Questionnaire \*\*\*\*\***

Name: \_\_\_\_\_ Email address: \_\_\_\_\_

As we strive to grow as an organization as well as strive to better serve you, we ask that you take a minute to fill out our questionnaire. So much of what we do at BJ's is based around one value, Integrity. We are continuously reviewing all aspects of our business to make sure that we are doing everything we can the right way. In this day and age there are an abundance of landscape companies to choose from, which is why we place an enormous importance on your feed back as we strive to build upon what we do well and improve in areas that could use it. We feel that there is always room for improvement in all that we do, and it is that knowledge that we hope to gain from your feedback.

Please circle the number that best describes your opinion, with 1 being the best and 5 being the worst.

1. How would you rate the workmanship at BJ's ? ..... 1 2 3 4 5
2. How would you rate the customer service at BJ's ? ..... 1 2 3 4 5
3. How would you rate the overall character and professionalism of the BJ's staff?..... 1 2 3 4 5
4. How would you rate your overall experience with BJ's? ..... 1 2 3 4 5

5. Please use the space below to briefly explain any area / aspect of BJ's Lawncare & Landscaping, Inc. that you feel we excel in.

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6. Please use the space below to briefly explain any area / aspect of BJ's Lawncare & Landscaping, Inc. that you feel needs improvement.

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Your feedback is extremely important to us as we are continually trying to improve and better our services to you ! Thank you for taking the time to complete this questionnaire !

Sincerely,

All of us at BJ's